



**BANGALORE TECHNOLOGICAL INSTITUTE**

(An ISO 9001:2015 Certified Institute)

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### **2.5.1 Mechanism of internal/ external assessment is transparent and the grievance redressal system is time-bound and efficient**

**NOTE: The supporting documents for this metric exceed the upload limit of 5 Mb.Hence the documents are made available in HEI website and links for the metric is given below.**

<b>METRIC</b>	<b>PARAMETER</b>	<b>LINK TO THE RELEVANT DOCUMENTS</b>
<b>2.5.1 QIM</b>	<b>Mechanism of internal/ external assessment is transparent and the grievance redressal system is time-bound and efficient</b>	<a href="#"><u>View</u></a>